

Labour Reform in South Africa: Measuring Regulation and a Synthesis of Policy Suggestions

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1. Introduction

Perhaps the most prominent representation of the welfare challenges facing post-*apartheid* South Africa, is the economy's unemployment rate. Hence, this is an economy although formally categorised as an upper middle income country, with one of the highest unemployment rates in the world – officially at 26.7 per cent and 38.8 per cent when discouraged workers are included. This characteristic, more than any other, has placed market regulation high on the agenda of pertinent policy issues in South Africa. A combination of the intrinsic nature of these issues and the fact that the society is characterised by strong, vocal trade unions and employer associations – has meant that changes to the regulatory and institutional framework is a highly contested policy issue in South Africa.

This paper, in trying to mature the debate on labour regulation and worker protection, has two key objectives. Firstly, we attempt to provide more nuanced and empirically-based measures of labour regulation and worker protection for South Africa, within an international comparative context. Secondly, we attempt a legal overview of some of the key legislative and institutional challenges that exist within the South African labour market. In many ways the latter is a non-technical synthesis of key legislative and institutional reform suggestions which have arisen out of recent policy discussions within the country. Indeed, one of the more modest attempts within this paper is to merge the economic and legal analyses of the South African labour market. This, as we will illustrate below, remains essential in order to add value to ongoing and at times vociferous debates, around the nature and extent of regulation within the South African labour market.

2. Labour Regulation: The Economist's View

We attempt here an overview of the evidence relating to the degree of actual and perceived rigidity within the South African labour market. The evidence utilised will hopefully add value to the debates thus far on the extent and nature of labour regulation in South Africa. In addition, it is hoped that this empirical overview will provide an appropriate framework within which to appreciate and understand the nuances of the legal debates around the South African labour market, dealt with in Section 3 below. The reliance in recent studies (Bhorat 2004; Chandra *et al* 2000; Devey *et al* 2005; Rankin 2006) on a limited number of firm survey datasets suffer from three key drawbacks²: Firstly, the studies report on firms' perceptions regarding the labour legislative environment, rather than more objective measures of regulation. Secondly, most of the firm surveys do not contain nuanced questions on the labour regulatory regime – rendering many of the results too blunt as informed and effective measures of rigidity or flexibility. Finally, the studies are self-standing and, hence, are not easily compared with measures of regulation in other economies, or indeed, even over time within the country. Through the evidence presented below, it is hoped that these drawbacks would be dealt with. Hence, we attempt with the data used to provide a more detailed and more objective assessment of the labour regulatory environment in South Africa – and in addition to compare South Africa's labour law regime with those internationally.

2.1 Data

We utilise two datasets in this section of the paper. There is firstly a composite, detailed cross-country dataset on different aspects of employment, collective relations law and social security legislation. It is a dataset compiled by Botero *et al* in a seminal study on the impact of labour regulation around the world (Botero *et al* 2004). The data covers 85 countries and is very deliberate in its construction of indices of labour regulation³ ranging from, for example, laws on overtime and part-time work to those on dismissals, notice periods and the right to strike activity and collective bargaining. The information is representative of country-level information for the late 1990s, and in most cases reflects data for 1997. It was, as far as is known, the first, and most comprehensive measure of labour regulation that is cross-country in nature and not perception-based.⁴ Individual research teams, in addition to existing regulatory databases, were assigned the task of collecting and collating the information at the country-level.

2 We refer essentially to the World Bank's Large Manufacturing Survey run in the late 1990s for the Greater Johannesburg Area, the South African Presidency's National Enterprise Survey and latterly the World Bank's repeat manufacturing survey for the Durban Metropole.

3 As the rest of the paper, in particular the issues around policy reform in the labour market, will indicate – while these measures are indeed deliberate they are not necessarily the most appropriate or the only indices of labour market regulation at a country-level.

4 The Botero *et al* (2004) study assimilates much of the important, but ultimately partial, databases on labour regulation ranging from that contained in Forteza & Rama (2001) for the World Bank, the much-cited Heckman & Pages (2003) for Latin America & the Caribbean and a variety of complementary databases under the auspices of the International Labour Organisation, OECD and World Bank.

The second dataset for the study is more recent and more widely known. Specifically, we use the World Bank's Cost of Doing Business Survey (CDBS) for 2006. The survey has been ongoing since 2004, and covers approximately 175 countries. Its core function is to provide objective measures of the costs of business regulation within an economy. We concentrate, in what follows below, on the labour regulation module within the survey. It is crucial to note, however, that the methodology and approach within the CDBS has leaned heavily on that of Botero *et al* (2004).⁵ The broad areas of labour regulation covered in the survey are those related to legislative provisions for hiring, firing and hours of work in the employment relationship. In addition legislative provisions for firing a worker and those related to non-wage costs are converted into a measure of the regulatory cost of hiring and firing workers. In contrast to the earlier Botero *et al* (2004) study, however, the CDBS relied on local firms of lawyers to glean the information on the labour regulatory regime.

We attempt, in what follows, to provide an empirical overview of the results for South Africa in relation to these two surveys. We also, despite the two datasets not being a perfect match, view them – one undertaken in the late 1990s and the second in 2006 – as some sort of repeated cross-section wherein appropriate comparisons around changing labour regulatory patterns could be gleaned. Whilst the survey questions, with regard to labour regulation, are very similar a few precautions are required when undertaking the comparative exercise. Firstly, although the underlying individual questions, which are aggregated up to produce the indices, are extremely closely matched across the two surveys there are differences in nuance and coverage.⁶ Secondly, the manner of collecting the information differs in the two surveys. As noted above, the 1997 survey used individual researchers combined with the relevant cross-country databases. The World Bank's survey relied exclusively on the services of in-country law firms for the labour regulation module. It is in fact, the use of the latter which has (at least in the South African context) resulted in some concern around the veracity of the estimates provided in the CDBS (See Benjamin 2006; van Niekerk 2006). Finally, although not completely insurmountable, it is not clear that each entry for the individual countries in the Botero *et al* study are for the same year. Hence it is entirely possible that the survey reflects estimates of labour regulation for countries in the 1990s, rather than specifically for 1997.

Despite important advances made in the Botero *et al* methodology through increasing the granularity in measuring labour market regulation – two more broad objections and concerns need to be noted at the outset. Firstly, the range of different sub-indices utilised for hiring and firing, may exclude certain important measures of regulation. An obvious example is that of employment equity legislation. This is not included in any of the hiring regulation or hiring cost measures, and could potentially impact on the perceived or actual level of rigidity in an economy's labour market. The generic point, however, is that certain aspects of the regulatory

⁵ Indeed, as the metadata for the CDBS notes "This methodology was developed in Botero and others (2004) and is adopted here with minor changes" (<http://www.doingbusiness.org/MethodologySurveys/>).

⁶ For example, the range of questions which make up the rigidity of hours index in the Botero *et al* (2004) study is far more extensive than that found in the CDBS.

regime, through not being featured within the sub-index measures may result in biased aggregate measures of labour regulation. A second key objection is more qualitative in nature. This is the fact that some legislative provisions which are implicitly viewed as regulatory in nature, are not generally regarded as such by legal practitioners. Perhaps the most powerful example of this, is the collective rights index within the Botero *et al* study. From a legal perspective the right to freedom of association (and with it the right to join a union) are universally recognised rights entrenched in public international law and in most if not all democratic constitutions. They constitute a fundamental human right and cannot therefore constitute a species of regulation. Indeed, as we note below, from a jurisprudential point of view the notion of a continuum ranging from 'flexible' to 'rigid' to characterise labour market regulation is problematic.

Despite the above caveats, the approach we follow is to individually analyse both datasets first and then to complete the analysis with a comparison of how South Africa's labour regulatory regime in an international context, has altered since the mid-1990s.

2.2 Labour Regulation and Worker Protection in the late 1990s

In attempting to provide empirically robust measures of labour regulation for South Africa, together with an international comparison, the data below adds significant value to recent work in the area. Table 1 thus presents measures of labour regulation and social security & health for 85 economies around the world for the late 1990s, presented as the mean by broad country income level. Within these measures of worker protection and labour regulation, three broad categories arise: Firstly, there are legislative provisions designed to manage and oversee the individual employment relationship. This relates to, for example, issues of working time, leave, dismissals and redundancies. Many of the provisions within South Africa's body of law relevant to these issues, are raised and debated at length in Section 3 below. Secondly, a legislative framework almost always governs collective and industrial relations within a society. Hence, these are provisions around the right to strike, recognition of trade unions and collective agreements, closed shop arrangements and so on. Finally, regulation is also measured in the form of social protection, where health and unemployment insurance and other non-wage benefits are accounted for. In most cases, the source of information for compiling the different indices emanate from the legislative provisions existent within the individual economies. Hence, the database serves as an attempt at interrogating the labour and other legislation within-country and converting its relevant components into a measurable ranking of rigidity or protection.⁷ These measures are typically normalised to vary between 0 and 1, where higher values denote higher levels of regulation or protection.

A detailed overview of the derivation of the individual mean measures for the Botero *et al* (2004) dataset is provided in Appendix A1. However, it is important to provide some sense of

⁷ Specifically then for South Africa, these measures for labour regulation would be gleaned from the Labour Relations Act (LRA) of 1995 (as amended) and the Basic Conditions of Employment Act (BCEA) of 1997 (as amended). The specificities of the legislation (in particular the LRA) which focused labour regulation debates in South Africa, are dealt with in Section 3.

how these estimates were derived. If we take, for example, the case of the dismissal procedures noted in Table 1: The variable provided is an average of seven dummy variables which try and capture the different labour legislative provisions related to dismissals. As the Appendix A1 will elucidate in greater detail, if the law stipulates that an employer must notify a third party in the case of a collective (multiple worker) dismissal, then the country records a value of 1, and if not, a value of 0. If there are priority rules for re-employment, which give first preference to workers made redundant, then the country records a value of 1 and if not, a value of 0. The remaining variables that constitute the dismissals procedure index, are thus compiled in a similar manner. The average of these seven dummy variables is then presented as an estimate for dismissal procedures in a country. The data illustrates that economies such as Malaysia, Singapore, Bolivia, Uruguay and Zambia record a zero on dismissal procedures – while France, India, Mexico and Peru record values greater than 0.8. Almost all variables constructed in Table 1, are numerical indices derived from the prevalent legislation in the country. This dataset is, therefore, as alluded to above, an attempt at converting legislative provisions and stipulations into a consistent, comparable and perhaps most importantly – measurable – index of labour market protection.

Table 1: Average Measures of Labour Regulation in the late 1990s, by Country Income Level

Area of Regulation/Income Level	Low Income	LMI	UMI	HI - non OECD	HI – OECD	South Africa	Total
Alternative Employment Contracts	0.528	0.622	0.637	0.629	0.631	0.250	0.608
Cost of Increasing Overtime	0.290	0.400	0.451	0.648	0.270	0.156	0.445
Firing Costs	0.445	0.534	0.507	0.392	0.437	0.511	0.467
Dismissals Procedures	0.460	0.510	0.406	0.390	0.229	0.143	0.429
Aggregate Employment Law Index	0.431	0.517	0.500	0.515	0.392	0.265	0.487
Labour Union Power	0.348	0.422	0.489	0.463	0.305	0.714	0.425
Collective Disputes	0.431	0.504	0.465	0.456	0.458	0.333	0.465
Aggregate Collective Relations Index	0.389	0.463	0.477	0.460	0.382	0.524	0.445
Labour Regulation Index	0.410	0.490	0.489	0.487	0.387	0.394	0.466
Old Age, Disability & Death Benefits	0.445	0.571	0.543	0.692	0.668	0.342	0.575
Sickness & Health Benefits	0.384	0.598	0.761	0.747	0.822	0.611	0.641
Unemployment Insurance	0.090	0.376	0.625	0.773	0.668	0.773	0.491
Aggregate Social Security Index	0.306	0.515	0.643	0.737	0.719	0.575	0.569
Aggregate Protection	0.339	0.482	0.536	0.610	0.527	0.476	0.499

Source: Dataset compiled by Botero et al, 2004 (<http://www.andrei-shleifer.com/data.html>), and Authors' Own Calculations

Notes:

'LMI' refers to Lower Middle-income countries; UMI to Upper-Middle Income countries and HI to High-Income economies either within the OECD or not. These are standard classification drawn from the World Bank's World Development Report (2005)

All indices are normalised to one, with the italicised, composite indices an arithmetic mean of the preceding sub-indices. In turn the final aggregate protection index, is an overall mean of the labour regulation and the aggregate social security index.

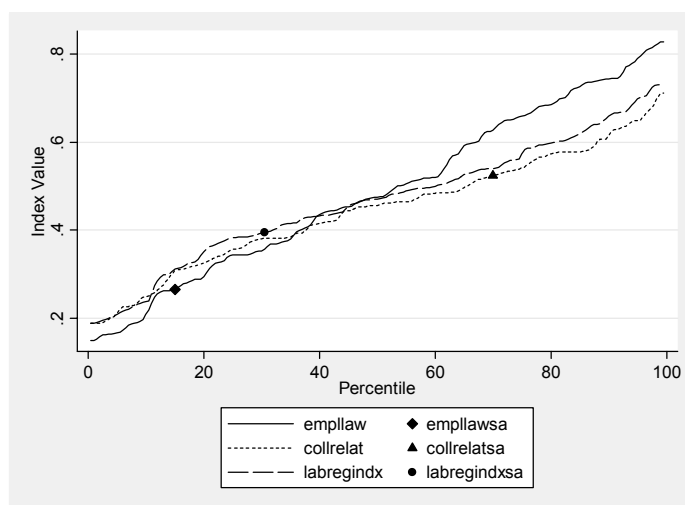
According to the World Bank's country income classification method, various forms of labour regulation are derived. In terms of both individual employment and collective relations legislation, it is evident that according to this dataset for the late 1990s, the highest levels of regulation are found in the cohort of middle-income economies. Hence, apart from the overtime sub-index, the highest levels of regulation tend to be located within the cohort of lower-middle or upper-middle income countries. Notably, however, in some cases, the measure of labour regulation in non-OECD high income economies approximates that measured for middle-income countries. The important exception, apart from overtime, is that of firing costs. In the latter case, the firing costs of non-OECD rich countries is the lowest in the sample. There is a concern of course, that high dispersion in values across countries may impact on the results. However, when median values are used, instead of the mean, the broad results holds true. While the overall labour regulation index thus appears to be the highest amongst the cohort of middle income (and to some extent, high-income non-OECD) economies – in the case of social protection, the results differ significantly. Hence, across the various social protection measures we find that high income economies in general afford higher levels of protection to employees in a range of health, aged and unemployment benefits.

Of greater importance, within the context of this paper, are the regulatory measures calculated for South Africa. Classified as an upper-middle income country, the comparisons across the regulatory indices are surprising. In the first instance, it is evident that South Africa's measures of labour regulation, compare quite favourably with those found in the rest of the world. In almost all of the individual regulatory sub-indices, South Africa yields a level of regulation that is lower than both the mean for upper-middle income countries, and for the

sample of countries as a whole. For example, in the case of alternative employment contracts – the legislative regime governing part-time work, contractual employment and so on – South Africa yields an extremely low measure of labour regulation. This is in part, confirmed by the detailed legislative discussion in Section 3. Indeed, one of the key features of the post-*apartheid* South African labour market has indeed been the rapid increase in atypical forms of employment (see Borat & Hinks 2005; Poswell, Lundall & Naidoo 2004; Godfrey & Theron 2004) – with its incidence uneven at the main sector level and its dominance amongst younger workers. It could be argued then, that the fairly flexible legislation governing these types of individual employment arrangements, has been a contributory factor in the early post-*apartheid* period in the rapid growth of non-permanent employment in the South African labour market. The upshot of these individual indices, is that the aggregate labour regulation and aggregate protection indices for South Africa remain fairly low in international terms. However, there are three important exceptions to the fairly standard levels of regulation found for South Africa in the late 1990s. These are in the areas of firing costs, labour union power and the provision of unemployment insurance. In each of these cases, South Africa yields measures that are higher than both the upper-middle income country mean and the estimate for the sample as a whole.

Given the above point estimates, however, it is useful to provide a more nuanced assessment of South Africa's specific ranking in the global distribution of labour regulation and social protection measures. Hence, in Figures 1-3 we examine the percentile distributions of regulation and protection, differentially measured, and determine where South Africa is positioned. The global distributions are presented in the main text, while the estimates for the sample of upper-middle income economies only, are found in the Appendix. Hence, Figure 1 presents the percentile distribution across the 85 countries in the sample, for three labour regulation indices, namely the employment law index; the collective relations index and the labour regulation index. The last-mentioned is the average of the first two indices. South Africa is represented by the icon placed at the specific point in the distribution where its measure is located.

Figure 1: Employment Law Collective Relations and Composite Labour Regulation Index Cross-Country Percentile Distribution and South Africa

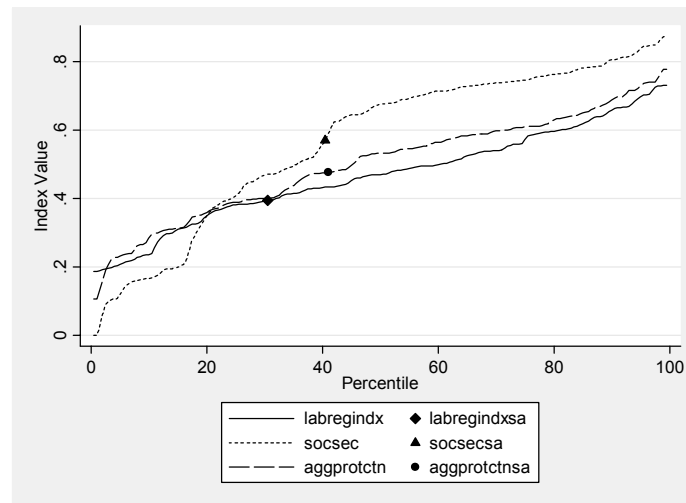


Source: Based on Botero et al 2004 (<http://www.andrei-shleifer.com/data.html>) and Authors Own Calculations

The data is visually striking. In the first instance, then, it indicates that South Africa in terms of its employment law index (the variables *empllaw* and *empllawsa*), reflects a composite value at the low end of the global distribution. Specifically, South Africa's employment index value of 0.265, places it for the late 1990s, at the 15th percentile of the global distribution for the protection and regulation of individual employment rights. In terms of the collective relations index (*collrelat* and *collrelatsa*), however, it is evident that South Africa yields a fairly high level of regulation in international terms. Hence, the measure broadly of union power and the protection of collective rights (at a value of 0.524) positions South Africa at the 70th percentile of the international distribution. The combination of the two indices – the mean of the individual employment and collective rights indices – is represented by the labour regulation index (*labregindx* and *labregindxsa*). In this case, South Africa's index value of 0.394, positions the economy at the 30th percentile in the global distribution of labour regulation.

In trying to present an overall index of regulation that encompasses both labour market and social security regulation – Figure 2 presents these two indices and then a third aggregate protection measure measured simply as the mean of the former two. It is evident that relative to labour market regulation, South Africa yields greater levels of protection in terms of social security.

Figure 2: Labour Regulation and Social Security Indices and Aggregate Protection Index Cross-Country Percentile Distribution and South Africa

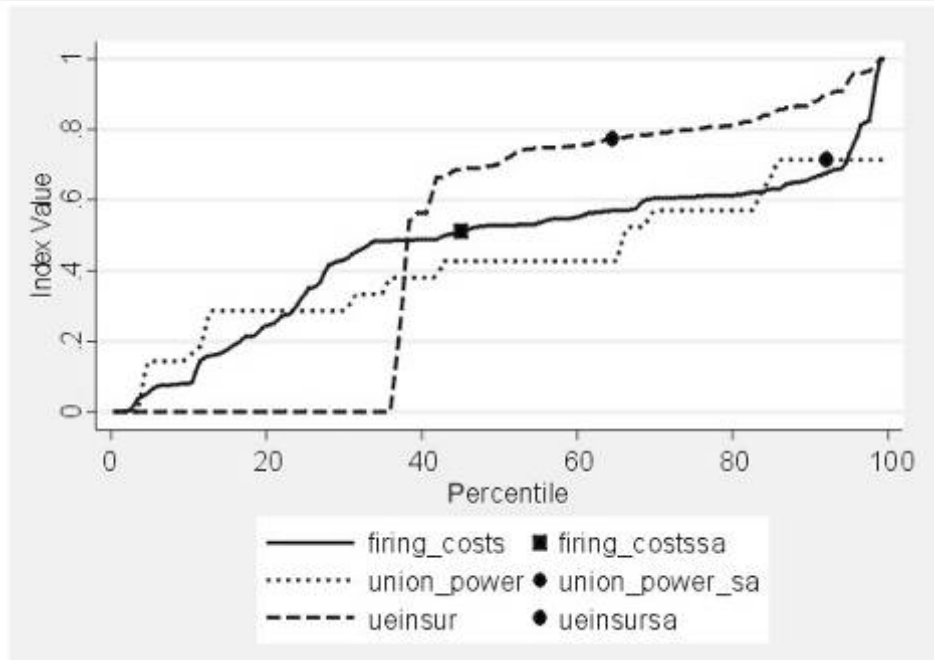


Source: Based on Botero et al 2004 (<http://www.andrei-shleifer.com/data.html>) and Authors Own Calculations

Hence, the social protection index, at 0.575, ranks South Africa at the 40th percentile of the global distribution. The combined aggregate protection index, at 0.476 for South Africa yields a global ranking at the 41st percentile.

It may be useful, as a final cut on this data for 1997, to examine the three measures that appear to be significantly higher than others, in terms of protection and labour regulation, for South Africa. Hence, in Figure 3 we isolate firing costs, the index of union power and the provision of unemployment insurance. South Africa places at the 45th percentile for firing costs, 92nd for union power and 64th for unemployment insurance.

Figure 3: Firing Costs, Union Power and Unemployment Insurance: Cross-country Percentile Distribution in South Africa



Source: Based on Botero et al 2004 (<http://www.andrei-shleifer.com/data.html>) and Authors Own Calculations

It is clear then that, with the exception of labour union power, the individual measures that appear to be higher than others for South Africa, are not unusually excessive in these cross-country comparisons. Furthermore, this evidence is stronger when the sample of upper-middle income economies only is examined.

From the above data for 1997, therefore, a number of preliminary conclusions regarding South Africa's regulatory and social protection environment can be gleaned. These are firstly, that South Africa has relatively low levels of regulation with regard to individual employment relations. While this is counterpoised by higher levels of regulation in terms of collective rights, the upshot is an overall regulation index which places South Africa in the bottom one-third of the global distribution of labour market regulation. Thirdly, South Africa yields higher levels of worker protection relative to labour regulation, resulting in a composite regulatory index that positions the economy in the 4th decile of the global distribution of worker protection and labour regulation. Finally, in terms of the more specific measures that appear to be high for South Africa, it is labour union power which is extremely high. Section 3 however, will allude to the fact that for many legal practitioners, the notion of collective rights and freedom of association embedded in this measure, should not be subject to notions of 'rigidity' or 'flexibility' within a labour market. Ultimately then, on the basis of the above evidence for 1997, in international comparative terms and within the context of assigning values to legislative provisions and stipulations, South Africa cannot in any categorical way said to have an overly regulated or protected labour market.

The relevant year for this dataset, reflects on the legislation as it was promulgated through the intensive process of negotiation between employer bodies and union federations in the early 1990s. By the late 1990s there was a push within government to re-examine this legislation.

Notably, one of the early policy statements made by President Mbeki in his first term, revolved precisely around examining, and possibly removing, those aspects of labour legislation that could be construed as harmful to employment creation (see Benjamin, 2006). It is often claimed that the accepted amendments which were published in 2002, were vastly different from their original conception. Importantly for our purposes here though, we do have a more recent dataset, namely the Cost of Doing Business Survey for 2006, which by virtue of its timing will illustrate how South Africa's position in the distribution of regulatory and protection measures had altered (if at all). In part of course, any changes could be seen as a function of the 2002 amendments, although given the nature of data and the lack of an appropriate set of covariates, the impact of the 2002 amendments cannot be accurately measured.

2.3 Labour Regulation and Worker Protection as a Cost of Doing Business

The CDBS is more recent and its labour regulation module is based very closely on the methodology of the Botero *et al* (2004) study. In addition, the CDBS is the most recent, and indeed possibly the most widely used, measure of labour regulation and worker protection within an international context. Hence, despite some of the reservations expressed regarding the CDBS, it remains a central information base for policy makers and investors alike.⁸

Table 2 presents the key measures available to the public user, from the dataset. Once again we present the data by country income level. The difficulty of hiring index measures restrictions on part-time and temporary contracts, together with the wages of trainees relative to worker value-added.⁹ The rigidity of hours measures the various restrictions around weekend, Sunday, public holiday work, as well as the limits on overtime and so on. The firing index, very closely resembles the above dataset, in that the specific redundancy clauses within the legislation are examined and ranked. What the CDBS refers to as hiring costs, are in effect social protection costs and, hence, measure all social security and health costs associated with hiring a worker. Finally, the cost of firing, measures the costs of terminating the employment of an individual in terms of legislated notice period requirements, severance pay and so on.

⁸ It should be noted that the detailed measures which together aggregate up to the five presented in this table, while explained in the metadata, but not available for download in their raw form, are obtainable through a special request to the World Bank. This more textured data is in fact essential for a more detailed analysis of regulation and protection at the country and cross-country level. Importantly for our purposes here, a close examination of the sub-indices that make up the overall index reveals a fairly accurate estimation of South African legislation by the law firms ultimately contracted by the World Bank.

⁹ Herein lies one of the concerns, raised earlier, regarding the choice of sub-indices to derive an aggregate index. Hence, we find that on the measure of hiring rigidity, South Africa scores 0 on the first sub-indicator (there is no limitation on the use of fixed term contracts); 0 on the second (there is no maximum cumulative duration for fixed term contracts). That leaves the ratio of an apprentice's wages to average added value per worker as the third sub-indicator. In essence, therefore, the measure of hiring rigidity for South Africa is a measure of entry-level wages relative labour productivity – an inadequate representation of hiring rigidity. AS Section 3 confirms, South Africa yields fairly low levels of regulation around contractual employment.

Table 2: Mean Measures of Regulation, by Income Level

Area of Regulation	Low Income	LMI	UMI	HI - non OECD	HI - OECD	South Africa	Total
Rigidity of Hiring	44.28	33.68	29.91	27.00	20.60	44.00	34.33
Rigidity of Hours	47.60	39.64	40.57	45.22	32.00	40.00	42.40
Rigidity of Firing	40.00	33.04	33.43	27.39	14.00	40.00	33.26
Aggregate Employment Index	43.96	35.45	34.64	33.20	22.20	41.33	36.66
Hiring Costs	12.40	16.01	17.31	21.43	10.17	2.40	15.62
Firing Costs	65.32	50.91	44.63	31.32	54.64	24.00	51.34

Source: Cost of Doing Business, 2006 and Authors' Own Calculations

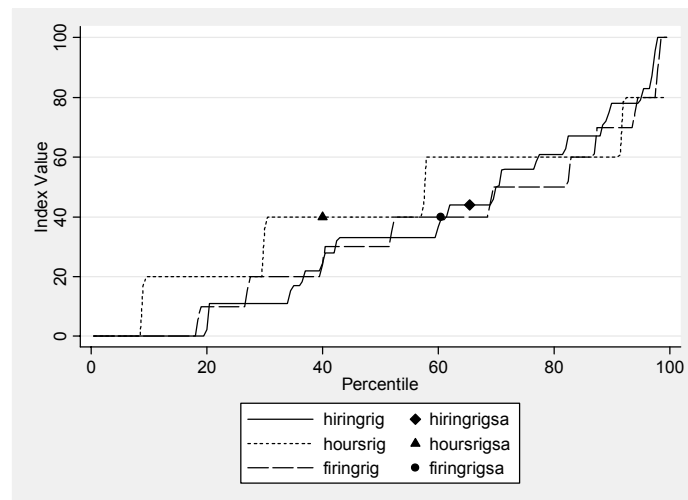
'LMI' refers to Lower- Middle Income countries; UMI to Upper-Middle Income countries and HI to High-Income economies either within the OECD or not. These are standard classification drawn from the World Bank's World Development Report (2005)

All indices are normalised to one hundred, with the italicised, composite indices the arithmetic mean of the preceding sub-indices.

From the aggregate cross-country data, there is an interesting bifurcation in the regulation and protection measures. Hence, the data indicates that the highest measures for any area of rigidity relating to regulation in hiring, firing and hours of work are found in low-income economies. This is, of course, in contrast to the Botero *et al* results which indicated the highest levels of regulation in the cohort of middle-income economies. In addition, however, the data show that firing costs are also the highest amongst low-income countries, although notably hiring costs are the highest in non-OECD high-income economies.

A glance at the values for South Africa indicates that, while firing and hiring costs, together with the hours rigidity index are below the global average, it is the hiring and firing rigidity measures which are noticeably above the world mean. The possible areas within the legislation which could be deemed as problematic, or having unintended consequences within these latter two areas are therefore raised in detail in the sections below. However, similar to the above approach, we examine in Figures 4-5, the country's specific position according to each of the indices – in the global percentile distribution of protection and labour regulation. Figure 4, therefore, presents the global distribution, across 175 countries, of rigidity in hiring, hours of work and firing. It is South Africa's hiring and firing rigidity, in corroboration with the mean results above, which on this more recent data, are positioned fairly high in the distribution: the economy is thus positioned at the 65th percentile for hiring rigidity and at about the 60th percentile for the difficulty of firing index. In addition, in comparison with upper-middle country sample, South Africa ranks at the 73rd percentile for difficulty in hiring, and at the 63rd for firing rigidity.

Figure 4: Hiring Hours and Firing Rigidity Cross-Country Percentile Distribution and South Africa

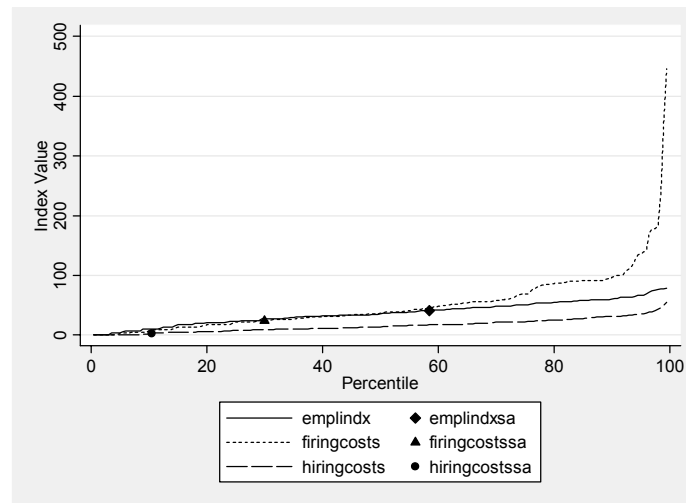


Source: Cost of Doing Business 2006 and Authors Own Calculations

It must be noted, however, that despite the above, in terms of the regulation governing hours of work, however, South Africa ranks at about the 40th percentile in global terms.

Figure 5 examines the percentile distributions for the aggregate employment regulation index, and then firing and hiring costs estimates. Visually, it is very clear that in terms of hiring and firing costs, South Africa remains both fairly flexible and relatively unprotected. Worker protection in the form of social security, therefore, positions South Africa at the 10th percentile of the global distribution. Firing costs, which in effect measure the notice period and severance pay for a worker with specific characteristics, are also fairly low in international terms. South Africa's index value of 24, thus places it in the bottom third of the distribution – specifically at the 30th percentile.

Figure 5: Hiring and Firing Costs and Employment Regulation Cross-Country Percentile Distribution and South Africa



Source: Cost of Doing Business 2006 and Authors Own Calculations

Simply put, the legislative provisions for retrenching a worker yield a labour market that, according to 2006 data, is fairly flexible in terms of firing costs. The relatively high values for the regulation in hiring and firing, however, ultimately result in an employment regulation index that lies in contrast to the low firing and hiring costs. Hence, we find that for the employment index, South Africa ranks at the 58th percentile for the global sample. It is worth reiterating that this employment regulation index measures legislative provisions on work arrangements such as temporary tasks, the maximum duration for retaining short-term contracts, whether an employer needs to notify a third party in a retrenchment, reassignment and retraining rules during a retrenchment and so on. In this context, then, these measures are very specific about which components of the legislative environment are in fact considered to be inimical to employment creation. Section 3 of course attempts a more detailed, nuanced assessment of whether and where such unduly high levels of protection may have occurred.

The above more recent analysis of South Africa's labour market regulation – measured by a combination of employment inflexibility and social protection – indicates, therefore, an overall level of hiring and firing costs that is low by world standards. In contrast, however, it is clear that in the case of legislative provisions for firing workers and (due to the problems with the measure noted above) less so for hiring provisions, South Africa possesses a particularly high level of regulation. Section 3 below will re-affirm this, given the focus on dismissal clauses, but will also implicitly note the centrality of effectively functioning labour market institutions. This is an important value-added to previous research in the area for South Africa, in that it suggests for the first time – at least according to empirical evidence here – where the reported rigidity within the domestic labour market may in fact lie. The data presented here, therefore, suggests that in the current environment, and on the basis of estimating legislative provisions primarily, any notion of lack of flexibility within the South African labour market lies

specifically within the areas of hiring and firing provisions. Legislation that currently governs fixed-term contracts and the clauses governing dismissals and unfair labour practices¹⁰ are, according to the evidence presented here and corroborated in more detail in Section 3, at the heart of the labour market flexibility debate in South Africa.

2.4 Changing Levels of Regulation and Protection

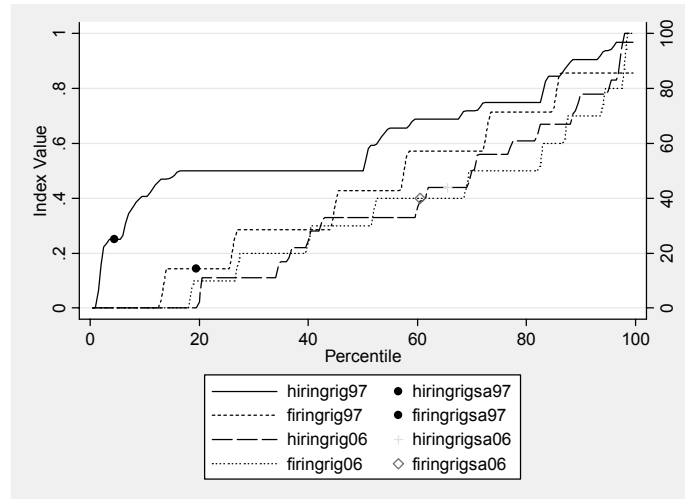
The above has of course presented two discrete pieces of evidence, drawing on very similar datasets covering two time periods. It may be useful, however, to treat – given the cautionary notes above – the two datasets as some sort of repeated cross-section. Hence, in the data that follow, we retain the more restrictive sample within the Botero *et al* study, in order to ensure that shifts in South Africa’s comparative regulatory and protection measures are being captured with the same sample of countries.¹¹ We consider then, South Africa’s position in the international distribution of hiring and firing rigidity as well as hiring and firing costs. In terms of the Botero *et al* definitions and terminology this involves examining alternative employment contracts (hiring rigidity), dismissal clauses (rigidity in firing), hiring costs (social security protection) and financial and legislative provisions for retrenching workers (firing costs).

The data presented in Figure 6 on hiring and firing rigidity (as well as those on costs noted below) indicates a surprising and significant shift in South Africa’s position in the percentile distribution of this measure of regulation. Hence, it is clear that while both hiring and firing rigidity were below the 20th percentile of the global distribution in the late 1990s (*hiringrig97* and *firingrig97*), by 2006 this had altered dramatically (*hiringrig06* and *firingrig06*).

¹⁰ Unfair dismissals and unfair labour practices as well as issues relating to probation, transfer of business ownership, promotion and so on are dealt with in Chapter VIII of the LRA, ss185-197.

¹¹ Ultimately, with the Botero *et al* sample of 85 countries, the merged dataset yielded 79 economies found in both datasets.

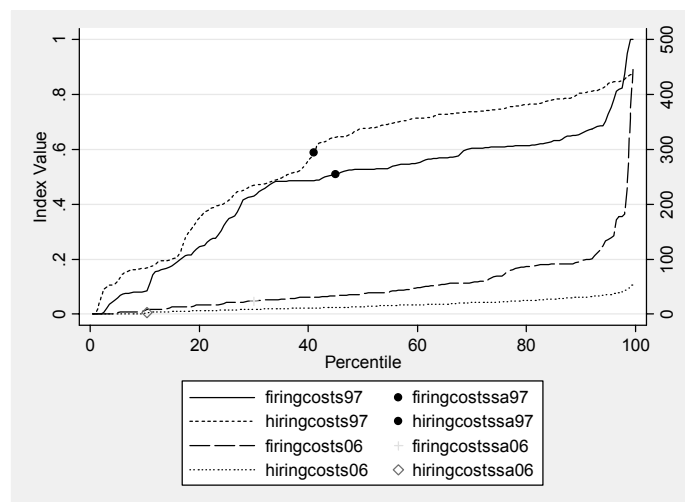
Figure 6: Hiring and Firing Rigidity – 1997 and 2006 Cross-Country Percentile Distribution and South Africa



Source: Based on Botero et al 2004 CDBS 2006 and Authors Own Calculations

Indeed, according to this CDBS-based data – the regulations dealing with issues such as the maximum cumulative duration of contracts; part-time contracts; retrenchment rules, conditions and stipulations – together yielded a labour market that in 2006 ranked above the 60th percentile of the global distribution. In terms of hiring and firing costs, the converse pattern is observed. Hence, as Figure 7 confirms, while South Africa according to the Botero *et al* (2004) data was a high-cost labour market, by 2006 its position in the global percentile distributions had altered dramatically.

Figure 7: Hiring and Firing Costs – 1997 and 2006: Cross-Country Percentile Distribution and South Africa



Source: Based on Botero et al 2004 CDBS 2006 and Authors Own Calculations

Thus, data for 2006 indicates that South Africa was in the bottom one-third of this global distribution. Notably, hiring costs in South Africa were deemed to be the most flexible component, in a comparative sense, of the economy's legislative arrangements.

Ultimately, then, the above combined evidence for the mid-1990s and 2006 suggests the following. Firstly, while hiring & firing costs on the one hand and hiring & firing rigidity on the other hand were fairly rigid and flexible respectively in the late 1990s – by 2006 these rankings had reversed. Hence, with the current data we have, the conclusion on the South African labour regulatory environment is that there is a high level of hiring & firing rigidity, combined, however, with a significant flexibility in terms of hiring and firing costs. Indeed, if we combine these four measures into one aggregate measure of labour market regulation, South Africa ranked at the 14th percentile in the late 1990s. By 2006, South Africa ranked at the 39th percentile. Overall then, through a combination of factors, one of which was possibly the 2002 amendment process, South Africa by 2006 had become a less flexible labour market – an outcome that appears to be driven by the legislative provisions in hiring and firing. The legal analysis below, serves as a reaffirmation of this finding, given the emphasis on dismissal law within the legislative architecture. It should also be stated that South Africa's altered position in these international distributions will also of course be a function of the individual country experiences with their regulatory regimes. Ultimately, however, it remains true that the South African labour market, in an international context, can be said to have become more regulated over the last decade.

Despite the above evidence, however, there remain three important caveats, which allude to the limitations of the above approach and furthermore caution against treating these results as the only required evidence in measuring labour market regulation. In addition some, if not all of these caveats are, to varying degrees expanded in the sections below. Firstly, while many of the above sub-indices measure legislative provisions, they do not measure the interpretation of this legislation by the relevant courts of law. For example, in South Africa, the notion of a 'fair dismissal' lies at the heart of the dismissals clauses in the Labour Relations Act. In turn, close inspection of case law on this issue has indicated changing opinions and views of the Labour Court judges in the interpretation of this piece of legislation (see Thompson 1999; Cheadle *et al* 2005; Todd & Damant 2004; Du Toit 2005). Indeed, one may find that the outcomes of such cases, if thoroughly investigated, returns a measure of firing rigidity that could in fact be lower than the formal legislative provisions may suggest. The second key caveat, relates to the issue of institutional capabilities and efficiency. It is entirely possible that neutral legislation could be rendered rigid, by virtue of a malfunctioning institutional infrastructure. Hence, in the South African context it could potentially be argued that its formal dispute resolution system, the Commission for Conciliation, Mediation and Arbitration (CCMA)¹², through its institutional weakness (we deal with this issues in greater detail below) in fact results in enhancing the rigidity already present in the legislative provisions for dismissals. In addition, as we argue in greater detail below, the Labour Courts remain inefficient and under-staffed, so possibly contributing to greater rigidity in the regulatory environment. Finally, the nature of the industrial relations environment, specifically

¹² The CCMA was established by the 1995 Labour Relations Act. The bulk of its work is to conciliate and arbitrate unfair dismissal disputes. But not all unfair dismissal disputes are conciliated or arbitrated by the CCMA. The LRA permits private conciliation and arbitration. The LRA also requires sectoral bargaining councils to conciliate and arbitrate disputes within their jurisdiction. It also reserves certain unfair dismissal disputes for determination by the Labour Court – primarily automatically unfair dismissals and operational requirement dismissals.

measured by the strength of employer and employee organisations can often shape the nature and extent of labour regulation, almost independent of the regulatory environment. While this measure was captured in the 1997 data above, it is not measured for the CDBS. Hence, while weak trade unions, for example, will not be able to ameliorate some of the unintended consequences of legislative provisions for workers, strong trade unions in turn will be swift in ensuring that the maximum benefit arising out of these provisions, do accrue to their members. Both environments, however, remain critical to how we measure and understand labour regulation and worker protection within an economy.

The above analysis, however, has operated at a level of generality which is, in most instances, inadequate for legal practitioners and indeed, policy implementers seeking formal advice and suggestions for intervention. Specifically, the approach taken above has tended to ignore both the design of the labour regulatory environment in South Africa, and furthermore, what in particular may be required to tweak and alter such a design. It is to this, which the following sections turn.

3. Reforming the Labour Market

Reform is a loaded concept. For those who press for a deregulated labour market, reform means deregulation. We however believe that labour market reform should be directed to appropriate regulation, which may in any given case either amount to repeal or modification of existing regulation or the introduction of new regulation. We accept that there is a great deal of debate as to what constitutes appropriate regulation but that is where the debate should be located. It should neither be a blind adherence to deregulation or knee jerk imposition of additional regulation. So, for us appropriate reform may indeed mean the repeal of unnecessary or counter-productive regulation. Just as it may include new or more intensive forms of regulation.

It is also necessary to commence any discussion of labour market reform with a few brief reminders that South Africa is a constitutional state with public international law obligations. Any discussion of legislative reform must accordingly take place in the context of the Constitution¹³ and binding international law.¹⁴ So, for example, although the WBCDB criteria rate the prohibition of 'illegal' dismissal as a rigidity, the repeal of all legislative protections against unfair dismissal will prove to be unconstitutional. So, for example, although the right to unionise contributes to South Africa's high score in respect of Labour Union Power in Botero *et al* (See Figure 3 below), the legislature's power to repeal the right to freedom of association would be circumscribed by the constitutional protection of the right to organise and South Africa's international law obligations flowing from its membership of the International Labour Organisation and its ratification of Conventions 87 and 98 on Freedom of Association.

3.1 Background to Dismissal Law

It is important to understand the background to dismissal law in South Africa. Although there has been some protection against victimisation of trade union members since 1924¹⁵, dismissal disputes were regarded by the law as a species of interest disputes in respect of which employees could strike (and employers could lock out).¹⁶ In 1978 the Commission of Inquiry into Labour Relations, popularly known as the Wiehahn Commission after its chairperson, recommended the abolition of job reservation for white workers but, in order to protect white workers from 'irregular actions' and dismissal for 'all kinds of petty and unjustifiable reasons' by 'unscrupulous employers' wanting to replace them with black workers, the Commission recommended the introduction of a remedy for unfair labour

13 Particularly section 24 of the Constitution that entrenches rights to fair labour practices, freedom of association, collective bargaining and strikes.

14 Particularly, the ratified ILO Conventions on freedom of association, collective bargaining ...[to follow]

15 Section ...of the Industrial Conciliation Act, 1924 and section 25 of the Wage Act, 1927.

16 The definitions of 'strike' and 'lock out' in section 1 of the Industrial Conciliation Act, 1924 included the employment or dismissal of an employee as one of the permissible purposes of a strike or a lock out.

practices as a necessary protective mechanism for white workers.¹⁷ The Labour Relations Amendment Act, 1979 gave effect to that recommendation by granting a remedy against unfair labour practices and conferring that jurisdiction on the Industrial Court.¹⁸ The scope of the remedy was wide and it did not take long for the unions organising African workers, who were at the brunt of arbitrary dismissal, to forge an unfair dismissal jurisprudence based on ILO Recommendation 116 on Termination of Employment.¹⁹ By the time that the constitutional negotiations began, the courts had developed a coherent jurisprudence on unfair dismissal. And it was precisely this jurisprudence that the *apartheid*-era civil service wanted entrenched in the interim and final constitutions to protect itself from termination at the hands of a new black government – a government that they feared would be retributive. This is the source of the inclusion of the right to fair labour practices in the interim constitution²⁰, the constitutional principles²¹ and the final constitution.²²

3.2 Outline of South Africa's Law of Dismissal

Under the common law of employment, a contract of employment may be formed for a fixed period²³ or an indefinite one. This means that employers and employees are free to enter into any *form* of employment contract – it can be for a fixed term, which may range from a few hours to years or it can be indefinite until terminated on notice. Fixed term contracts terminate automatically on expiry unless the parties agree otherwise. Indefinite contracts terminate on notice.²⁴ Both contracts may be terminated summarily on grounds of material breach. This means that the reason for dismissal at common law is only relevant in the context of a premature termination – before the expiry of the fixed term contract or without notice. In all other instances, the contract can be terminated, at common law, for good reason, a bad one²⁵ or no reason at all.

Section 185 of the LRA gives legislative form to the constitutional right to fair labour practices²⁶: 'Every worker has the right not to be unfairly dismissed'.²⁷ Section 187 lists the

17 See A. Van Niekerk 'In Search of Justification: The Origins of the Statutory Protection of Security of Employment in South Africa' (2004) 25 *ILJ* 853.

18 The Industrial Court was established in 1979 with the principal jurisdiction over unfair labour practices. It was replaced with the CCMA and the Labour Courts in 1995.

19 The core recommendation was the requirement that an employer dismiss only for a fair reason and after a fair procedure.

20 Section 27(1) of the Constitution Act..., 1994

21 Item ... of Schedule ... of the Constitution ... 1994.

22 Section 23(1) of Constitution..Act, 1996

23 The fixed period may be determined by time or by the occurrence of an event. There are no common law restrictions on the period. It may be for a day or a weekend, which is how casual employees in the retail sector are employed, or it may be for a number of years, which is how professional employees working on construction projects are employed.

24 The period of notice, if not specified, is normally inferred from payment periods and so a worker who is paid weekly will normally be considered to be on a weekly contract requiring a week's notice of termination.

25 Of course, if the reason was not constitutionally permissible or against public policy, the common law would be developed to prohibit that kind of dismissal, as the courts have done in the US. But because these kinds of dismissal are already protected under the fair dismissal provisions of the LRA, there has been no need to develop common law remedies.

26 In *NEHAWU v University of Cape Town and others* 2003 (2) BCLR 154 (CC), the Constitutional Court held that the right not to be unfairly dismissed is a core right protected under the right to fair labour practices.

27 Dismissal is defined as the termination by the employer but it includes other forms of termination such as constructive dismissal (resignation in circumstances where employer conduct makes continued employment intolerable) and the failure to renew a fixed term contract in circumstances where there was a reasonable expectation of renewal – section 186 of the LRA.

automatically unfair reasons for dismissal.²⁸ Any other dismissal is unfair if the employer fails to prove that the reason for dismissal is a fair reason related to the employee's conduct or capacity; or based on the employer's operational requirements, and that the dismissal was effected in accordance with a fair procedure.²⁹ The requirements for a fair reason and a fair procedure³⁰ are elaborated in codes of good practice³¹, which must be taken into account by employers when effecting a dismissal and arbitrators and judges when determining an unfair dismissal dispute.³² The object of the codes is to provide a set of established norms that may be departed from if justified by the circumstances. Reinstatement is the primary remedy.³³ Compensation for unfair dismissal is capped.³⁴

3.3 Institutional landscape

The Labour Relations Act established the Commission for the Conciliation, Mediation and Arbitration (the CCCMA). One of its functions (and its principal source of work) is to conciliate and arbitrate disputes arising from the fairness of a dismissal.³⁵ It is not the only body charged with this function. Bargaining councils³⁶, sectoral collective bargaining bodies voluntarily established under the LRA, are required to perform the same functions within their respective sectors. The Labour Courts, also established under the 1995 LRA, have original jurisdiction in respect of certain dismissals³⁷ but only a review jurisdiction in respect of dismissals determined by arbitration. These jurisdictions are exclusive to the Labour Courts. The Labour Appeal Court, also established by the 1995 LRA, hears appeals from the Labour Court. This Court was intended to be the final court of appeal (except in constitutional matters) in respect of all disputes arising from the application and interpretation of the LRA, particularly unfair dismissal disputes. But the Supreme Court of Appeal³⁸ has held that the 1996 Constitution gives it the jurisdiction to hear appeals from the Labour Appeal Court notwithstanding the contrary in the LRA.³⁹

28 Section 187 of the LRA. These grounds include dismissal for: striking, refusing to do a strikers job, refusing to agree to changes to terms and conditions, exercising a right or participating in proceedings under the LRA, pregnancy, unfair discrimination, relating to a transfer of a business, and making protected disclosures.

29 Section 188(1) of the LRA.

30 The procedure for a fair dismissal based on operational requirements is not left to a code of good practice. The procedure or these collective dismissals are set out in section 189 of the LRA.

31 Code of Good Practice: Dismissal in Schedule 8 of the LRA and the Code of Good Practice on Dismissal Based on Operational Requirements published in the *Government Gazette* in GN 1517 in GG 20254 of 16 July 1999.

32 Section 203(3) of the LRA: 'Any person interpreting or applying this Act must take into account any relevant code of good practice'.

33 An arbitrator or judge does not need to reinstate or re-employ if: (a) the employee does not wish to be reinstated; (b) continued employment would be intolerable; (c) it is not reasonably practicable to reinstate; or (d) the dismissal is unfair only because the employer did not follow a fair procedure.

34 The cap is one year's remuneration unless the dismissal is held to be automatically unfair in which case the cap is two years – sections 193 & 194 of the LRA.

35 All dismissal disputes must be conciliated but not all of them are required to be referred to arbitration. The kinds of dismissal listed in the next footnote fall within the jurisdiction of the Labour Courts.

36 A bargaining council is a registered collective bargaining institution for an economic sector and area. The parties to bargaining councils are employer associations and trade unions. For example, there is a bargaining council for the textile industry in which the employer association is representative of textile employers and the trade union is representative of textile workers. Collective agreements reached by these councils may be extended to non-party employers and employees in the industry for which the Council is registered.

37 They are: strike dismissals, operational requirement dismissals and discrimination dismissals.

38 The Supreme Court of Appeal is the most final court of appeal except in respect of constitutional matters.

39 NUMSA v....

The procedures for the determination of unfair dismissal disputes involved a two-part process. All dismissal disputes must be referred to conciliation before being determined by arbitration or adjudication. If the dispute falls within the jurisdiction of a bargaining council, the council must conciliate the dispute. If not, the dispute must be conciliated by the CCMA. If the dispute is not settled at conciliation, the dispute must be determined by arbitration or adjudication depending on the nature of the dispute.⁴⁰

3.4 The Logic and Design of the LRA

A careful analysis of the *legal* criteria used by the two studies that form the subject matter of this article reveals that an economy with less interference with the common law rules of contract and delict, the better its rating will be on the flexibility index.⁴¹ Given the public international law and constitutional obligations on the South African State, the removal of all the legislative protections is not legally or politically possible.⁴² Accordingly, the LRA's starting point is those public international law and constitutional obligations. Section 23(1) guarantees the right to fair labour practices and the Constitutional Court has held that a core component of the right is the right not to be unfairly dismissed⁴³. The LRA gives effect to this right and the content of the right was drawn from ILO Convention 158 on Termination of Employment even though South Africa has not ratified the Convention. There are good reasons for adopting this course of action. Firstly, international law is an important source for interpreting constitutional rights.⁴⁴ Secondly, the international labour standards are developed with the direct involvement of employer and worker representatives. Thirdly, the international standards on termination of employment had influenced the unfair labour practice jurisprudence under the old LRA.

But the drafters of the new LRA were acutely aware of the transactional costs that that jurisprudence had imposed on both employers and workers. That jurisprudence developed very strict requirements for pre-dismissal procedures resulting in over-proceduralisation of pre-dismissal hearings and duplication when the dispute was again ventilated in the industrial court. However, it was not only the pre-dismissal procedures that imposed burdens. The development of the jurisprudence was on a case-by-case basis and it was often necessary to litigate to determine the fairness standard against which the employer's decision was to be

40 Strike, discrimination and operational requirement dismissals must be determined by the Labour Court. All other dismissal disputes are determined by arbitration – either under the CCCMA or a bargaining council with jurisdiction.

41 See, for example, the variables described in Botero et al for alternative employment contracts in the appendix below. Each of the variables is premised on contractual freedom and the weighting is triggered by measures that interfere with that freedom such as whether there are limitations on the freedom to enter into fixed term contracts.

42 It would require drastic measures such as the resignation from the ILO to release SA from the public law obligation to guarantee freedom of association (see the criteria for labour union power in Appendix 1A), denunciation of ILO Conventions to release SA from the public law obligations concerning freedom of association and collective bargaining and the repeal of section 23 of the Constitution. It may not be possible to repeal section 23 because the Constitutional Principles on which the final constitution had to be certified requires the inclusion of labour rights including the right to fair labour practices.

43
44 Section 39 of the Constitution does, however, require courts to interpret the Constitution in the light of international law and it follows that the legislature must take international law into account when preparing legislation giving effect to constitutional rights.

assessed. The procedures in the industrial court, itself, were based on generic court procedures leading to extensive pre-trial steps, lengthy trials, legal costs and delays.

The drafters sought to introduce the following as measures to limit the transactional costs associated with unfair dismissal regulation:

- There was to be a Code of Good Practice that was to be updated on a regular basis in order to keep the Code up to date with the jurisprudence developed by the Labour Courts. This was done to set the standards against which decisions ought to be assessed without being rigid – the norms contained in the Code could be departed from if the circumstances justified it. One of the circumstances listed is the size of the employer. It was also introduced in order to limit the parties' reliance on consultants and lawyers by providing an accessible code that the arbitrators and the courts were obliged to use.
- Pre-dismissal procedures were to be brief but fair. As the Explanatory Memorandum that accompanied the Bill points out, the duplication, delays, costs and disproportionate impact on small employers who 'are often not able to follow elaborate pre-dismissal procedures' require a different approach to these procedures. The new norm was introduced into the Code of Good Practice, the important elements of which are that a pre-dismissal procedure 'does not need to be a formal enquiry' and that the employer 'should notify the employee of the allegations using a form and language that the employee can reasonably understand' and that the 'employee should be allowed the opportunity to state a case in response to the allegations'.
- There was a high premium placed on the conciliation of dismissal disputes in order to limit the recourse to, or the costs of, adjudication and arbitration – the more costly of the processes. It was the expectation that if the dispute was settled, the transaction costs would be dramatically reduced. If the dispute as a whole was not settled, the conciliation was expected to yield an agreement on precisely what was to be referred to arbitration or adjudication.
- The process known as con-arb was to be the principal process for the determination of unfair dismissal disputes. The process involves a single conciliator/arbitrator who first tries to conciliate the dispute and if the conciliation fails, there and then conducts an arbitration on the dispute. It is a process successfully used all over the world. It reduces costs for all parties, it improves the likelihood of realistic settlements in conciliation and it is demonstrably more expeditious.
- It was the drafters' intention that the CCMA, the bargaining councils and the Labour Courts determine labour disputes expeditiously, particularly unfair dismissal disputes. To that end, they looked to a limited number of pre-trial steps with conciliation performing the most important step in pre-trial determination of dismissal disputes, namely the clarification of the issues for determination by arbitration or adjudication. Also to this end, the tripartite participation in the development of the Code of Good Practice provided a

cheaper alternative to the employment of employer and employee assessors so critical to the legitimacy in the resolution of labour disputes.

- Like elsewhere in the world, there were to be specialist courts established to determine labour disputes exclusively. The objects of a specialist court are to respond to the specific needs of a particular area of regulation. For labour market regulation, there is a premium on expertise, legitimacy and expedition. Expedition demands not only speedy processing to get to court, but also a limit on appeals to higher courts. Arbitration awards were meant to be final with the Labour Courts performing a limited supervisory role. Appeals were limited to one further tier – the Labour Appeal Court. Apart from constitutional matters, the expressed intention of the LRA was to make the LAC the final court of appeal.
- The parties to a dismissal dispute should be permitted to contract out of the statutory system by providing alternative processes to determine a dismissal dispute either by way of a collective agreement under the LRA or an arbitration agreement under the Arbitration Act.⁴⁵

3.5 Implementation of the Design

Certain of the elements of the design have been effectively implemented – some have not – while other elements have been undermined by changes in the constitutional context and decisions of the arbitrators and the courts. The overall effect is that the transactional costs of unfair dismissal are higher than they need be to meet the constitutional protections of fairness. Each of the above elements will be separately dealt with in order to identify the reforms that ought to be introduced in order to cut the unnecessary costs for all parties in resolving unfair dismissal disputes.

Code of Good Practice

There are certain measures concerning the Code of Good Practice that have not been properly implemented. It was always the intention that the Code would embody the jurisprudence developed by the CCMA and the Labour Courts. Although the Code of Good Practice has been supplemented by a Code on Operational Requirement Dismissals in 1997 and amended in 2002 to introduce changes in respect of probationary employees, the Code has not been kept up to date. It has, as a result, been an ‘insufficient guide’⁴⁶ to decision makers.

It is also evident from Benjamin (2006) that only 25 per cent of commissioners refer to the Code in their arbitration awards.⁴⁷ Section 203(3) of the LRA imposes a statutory duty on ‘any person interpreting or applying’ the Act to take the relevant code into account. The object of ensuring consistency and accordingly predictability, continues to be undermined by the failure to do so.

It is also evident from Van Niekerk (2007) that the failure to take the Code into account means that the arbitrators approach the question of fairness without a guiding norm or without a justification for departing from it. This is no more clearly illustrated by the CCMA and the Labour Courts jurisprudence on procedural fairness – ‘Commissioners have ignored the Code of Good Practice and continue to apply rigid rules of procedure, making punitive awards of compensation for even relatively minor lapses...’.

The failure to take the Code into account has also had the effect that jurisprudence on the circumstances that may justify a departure from the Code has not been developed. Take probation for example, the CCMA failed to shape the norms of fairness in a context where new employees are being tested for the purpose of determining whether they are suitable for long term employment. The same can be said of the failure to develop a jurisprudence that took into account the special requirements of small business.

⁴⁶ See Roskam (2006) at 12.

⁴⁷ Table 56. See also Van Niekerk (2007) at 10.

Pre-Dismissal Procedures

Although there are a few decisions⁴⁸ that chart the route intended by the Code in respect of pre-dismissal procedures, the CCMA and Labour Court jurisprudence has continued to impose the rigid and formalistic approach adopted by the courts under the old LRA⁴⁹ by over-emphasising pre-dismissal procedures and in so doing imposing an unnecessary burden on employers without advancing the protection of workers.

There are various reasons for this. Firstly, the Industrial Court had developed a jurisprudence under the old LRA that imposed strict procedural requirements on pre-dismissal hearings and despite the endeavour in the new LRA to break from this approach, lawyers, arbitrators and judges, schooled under the old LRA, continued to apply the technical and exacting jurisprudence in developing the new. Secondly, employers had established complex disciplinary procedures under the old LRA but did not alter those procedures with the introduction of the 1995 Act. Thirdly, faced with the arbitrators' and judges' decisions continuing the old jurisprudence, lawyers and consultants gave advice that protected the interests of their clients, which happily happened to coincide with their own. Finally, the model of disciplinary hearings developed under the 1956 Act, premised as it was on an analogy with criminal proceedings, did not die and give way to the model advanced under the 1995 Act, which is more analogous to procedures under administrative law that are more flexible and based on the Code of Good Practice.

Until the courts and arbitrators change their approach to procedural fairness, employers will continue to engage in costly formal hearings or pay dearly for not doing so. Recent research demonstrates that over three quarters of cases, in which findings are made against employers, involve findings of pre-dismissal procedural unfairness.⁵⁰ The high prevalence of these findings may point to a too fastidious approach given the very limited requirements for procedural fairness in the Code.⁵¹

Both Van Niekerk (2006) and Roskam (2006) regard the requirements for pre-dismissal procedural fairness imposed by the arbitrators and the courts as having 'contributed more than any other factor to perceptions about the inflexibility of South African labour law'.

Probationary Employees

Probation is a vexed issue. Employers need it in order to assess the suitability of the employee in the work situation. If an employer is unable to dismiss an employee that proves to be unsuitable with relative ease during probation, the purpose of probation is undermined and may become a barrier to employment. On the other hand, there is the concern that

48 Avril Elizabeth Homes for the Mentally Handicapped/CCMA & Others [2006] 9 BLLR 833 (LC)

49 Probably the most important case establishing this jurisprudence is *Mahlangu/CIM Deltak, Gallant v CIM Deltak* (1986) 7 ILJ 346 (IC).

50 Benjamin (2006).

51 But as Benjamin (2006) points out, there is a high percentage of cases in which the employer, normally small, who conduct no hearing at all, pointing to a lack of knowledge of the law and its minimal requirements.

unscrupulous employers will use the reduced level of protection during probation to dismiss employees at the end of the probationary period and to replace them with new employees.

Nothing was initially said about probation in the Code of Good Practice: Dismissal except the general injunction that the Code was 'intentionally general' and that 'departures from the norm may be justified in proper circumstances'. Probation is such a circumstance and the CCMA should have developed less stringent standards for the fair termination of a probationary employee, but it did not. For this reason the Code was amended in 1998 requiring the probationary period to be of reasonable duration and requiring the employer to provide appropriate training, instruction, opportunity to improve and so on. But no coherent set of guidelines based on the revised Code was developed and the arbitrators continued to treat probationary employees no differently from employees accepted into long term employment. In 2002, the Code of Good Practice was again amended. The amendment introduced a requirement that *appeared* to lower the threshold for substantive fairness in respect of performance related dismissals but included a thicket of evaluation, instruction, training, guidance and counseling. Part of that package was to make unfair conduct (but not dismissal) relating to probation an unfair labour practice by including it in the definition of unfair labour practice.

There are several difficulties with the approach adopted in the amendments to the Code and the LRA. The first is that the less compelling standard for assessing the fairness of the dismissal of a probationary employee applies only to performance.⁵² But probation is also about testing the employee's suitability in the workplace, which is a more difficult discretion to effectively review. This is why the lower standard is restricted to performance – an example of a policy driven by concerns related to the efficacy of enforcement rather than the efficacy of the selection process. The trade-off arises because the wrong regulatory mechanism is chosen.

The second problem is the inclusion of unfair conduct relating to probation (other than dismissal) as an unfair labour practice.⁵³ The amendment was driven by the fear that the introduction of a less stringent standard would lead employers to repeatedly extend the probationary period. It is hard to conceive of any other reason that would justify extending judicial oversight to probation. If that is correct, there is much easier and more efficacious way to address the problem.

The third problem is that the whole construct of regulation is easily avoided. The employer simply eschews a probationary period of employment and simply enters into a fixed term contract of a few weeks or months to determine whether the employee is suitable. If the employee is not suitable, the contract terminates automatically at the end of the period. If the employee is suitable, the employee remains in employment.

⁵² Item 8(1)(j) of the Code.

⁵³ Section 186(1)(a) of the LRA.

Functioning of the CCMA and the Labour Courts

Approximately 80 000 to 90 000 dismissal cases are referred to the CCMA each year amounting to 80 per cent of its referrals.⁵⁴ The number that culminate in arbitration awards amount to roughly 11 000 per annum.⁵⁵ The high number of referrals for conciliation demonstrates the legitimacy of the institution and the high number of referrals settled through conciliation demonstrates that, despite criticism of the manner in which settlements are leveraged, the institution has played an important role in reducing the number of disputes going into the more expensive process of arbitration. But the high number of referrals has led to proposals for disincentives and exclusions, proposals for law reform which will be considered in more detail below.

Van Niekerk (2006) records that it often takes between 12 to 18 months from the date of referral for a matter to be heard in the Labour Court. In the Labour Appeal Court it is reported that delays of 12 to 18 months between date of hearing and date of judgment are not uncommon. Although the uncertainty concerning the restructuring of the Labour Courts has had an effect on the efficacy of the Labour Courts, these delays run counter to one of the reasons for a specialist labour court namely expedition. If the Supreme Court of Appeal can on average hand down judgments within 3 months of the hearing, there is no reason why the Labour Appeal Court cannot do the same.

Dispute Resolution by Bargaining Councils and Private Agencies

One of the goals of the dispute resolution system was to require bargaining councils to resolve disputes between their parties and to ensure the quality of dispute resolution in so far as non-parties are concerned through a system of accreditation and subsidy.⁵⁶ In 2004, over 2.3 million employees fell within the jurisdiction of bargaining councils of which 34 were accredited for the conciliation and arbitration of disputes and 16 for conciliation only.⁵⁷ About 35 000 disputes⁵⁸ were referred to bargaining councils in 2003/4 – approximately 27 per cent of those referred to the CCMA in the same year.⁵⁹ But the settlement rate is low – only 22 per cent of the disputes referred are settled⁶⁰, significantly less than the settlement rate of the CCMA.

The LRA also sought to encourage the establishment of private agencies to both relieve the pressure on the CCMA, to assist bargaining councils in meeting their statutory obligations and

54 Benjamin (2006).

55 Benjamin (2006). This figure excludes those arbitrations which culminate in a default award because the employer fails to attend or in which the case is dismissed because of non-appearance of the applicant employee.

56 See Chapter VII Part B of the LRA.

57 See www.ccma.org.za

58 Including both party and non-party disputes but excluding disputes concerning the application and interpretation of collective agreements.

59 Bosch et al *The Conciliation and Arbitration Handbook* (2004) at 45 and 176.

60 Department of Labour, *Preliminary Annual Report 2001/2002* (2002) 33: www.labour.gov.za.

to allow employers and trade unions to develop dispute resolution systems tailored to their needs. The LRA did this by providing for the accreditation and subsidization of private agencies by the CCMA.⁶¹ Notwithstanding several applications to be accredited several years ago, the CCMA Governing Body has failed to accredit a single private agency.

3.6 Weaknesses in the Design

If there have been failures in the implementation of the new design, there have also been weaknesses in the design itself. These weaknesses have become apparent over the last ten years.

Application of Dismissal Protection to Senior Management and Professional Employees

The unfair dismissal protections in the LRA apply to all employees. There is no compelling reason for extending unfair dismissal protection to senior management and professional employees, either on grounds of discrimination, victimisation or association. They are normally able to protect themselves contractually. Moreover, from a policy perspective, interference with termination decisions in respect of these kinds of employees is more invasive with greater consequences for the efficiency of the enterprise. Although the issue had been considered in the drafting of the new LRA, the exclusion was not effected for two reasons: (a) the drafters took the view that senior management and professional employees would look to contractual remedies rather than the capped compensation under the statute; and (b) the exclusion raised the constitutional issues. Because the unfair dismissal remedies are in addition to any contractual remedies, these employees were able to leverage the one year compensation cap as part of the settlement package. The constitutional issues are also not insurmountable. The Bill of Rights contemplates justifiable limitations of constitutional rights⁶² and for the reasons outlined above and because ILO Convention 158 contemplates the limited exclusion this category of employee⁶³, the exclusion of senior management and professional employees from dismissal protection should pass constitutional muster.

Application of Statutory Retrenchment Procedures to Small Businesses

Unlike the Code of Good Practice: Dismissal, which provides guidelines for a fair pre-dismissal procedure in respect of misconduct and incapacity dismissals, section 189 of the LRA prescribes a procedure for operational requirement dismissals. That procedure requires prior notification, consultations, consideration of alternatives, selection criteria, re-employment commitments etc. It is designed with the medium to large employer in mind. But, because the

61 See Chapter VII Part B.

62 Section 36 of the Constitution... 1996.

63 Clause 5 of the Convention permits member states to exclude 'limited categories of employed persons in respect of which special problems of a substantial nature arise in the light of the particular conditions of employment of the workers'. See also paragraphs 66-68 of the Committee of Experts, *1995 General Survey on Protection Against Unjustified Dismissal*, International Labour Office, Geneva.

procedure is contained in the statute, it is not a guideline and employers must apply the procedure regardless of the circumstances. It is part of the argument developed later that it is not the exclusion of small business from the requirement of fairness that is the root of this particular problem, but the imposition of a statutory standard rather than a flexible guideline for fairness.

Compensation for Procedural Unfairness

Part of the problem associated with the formalistic approach to pre-dismissal procedures is that arbitrators have awarded compensation for procedural irregularities not contemplated in the Code's requirements for procedural fairness in misconduct and incapacity dismissals. Van Niekerk (2007) demonstrates in a study of awards over a 4 year period that there is significant inconsistency in the reasons for and the amount of compensation awarded by arbitrators. Given the Code's approach to procedural fairness, compensation ought not to be awarded for any procedural unfairness. The open discretion given to arbitrators and the lack of guidelines on compensation is one cause for this state of affairs. The LRA's approach to compensation ought to be aligned to the Code's approach to procedural fairness.

Appellate Structure in Dismissal Disputes

Because the right not to be unfairly dismissed is a constitutionally protected right⁶⁴, the application and interpretation of laws giving effect to that right constitutes a constitutional matter over which the Constitutional Court has final jurisdiction.⁶⁵ The effect of this decision is that there is necessarily an additional layer of appeal in dismissal disputes – not that the Constitutional Court will hear all appeals, it retains a discretion which it has used on a number of occasions to refuse to hear appeals from the Supreme Court of Appeals or the Labour Appeal Court.

Although it was constitutionally possible to have specialist appeal courts with equivalent status of the Supreme Court of Appeals under the interim Constitution, that no longer became possible under the 1996 Constitution, which explicitly provides that the Supreme Court of Appeals is the highest court of appeal except in constitutional matters.⁶⁶ In a recent decision of the Supreme Court of Appeal, the Court held that it had jurisdiction to hear appeals from the Labour Appeal Court.⁶⁷ This has introduced a further (and non-specialist) tier of appeals in labour disputes. As a result the structure envisaged in the LRA of having a Labour Appeal Court with same status as the Supreme Court of Appeal is no longer constitutionally possible. The latter requires a restructuring of the Labour Courts in order to preserve the original intention of limiting the levels of appeal in respect of labour disputes both because of the

64 In *NEHAWU v University of Cape Town*..., the Constitutional Court held that one of the core rights contained in the right to fair labour practices in section 23(1) of the Constitution is the right not to be unfairly dismissed (para...).

65 *NEHAWU* at paragraph ...

66 Section 168(3) of the Constitution.

67 *National Union of Metalworkers of South Africa v Fry's Metals (Pty) Ltd* (2005) 26 ILJ 689 (SCA).

transactional costs but also because of the need to have expeditious determination of labour disputes in order to advance labour peace.

3.7 Reforming the Labour Market: A Synthesis of Proposed Interventions

The above analysis suggests a number of reforms to improve the functioning of the legislative and institutional design to both limit transactional costs and to modify the perceptions that the SA dismissal regime is inflexible. We provide below, a deliberately brief synopsis of the interventions that would be required in order to deal with the regulatory issues noted above.

Small employers

There should be a Code of Good Practice for Small Employers. It should provide appropriate guidelines on substantive and procedural fairness – guidelines crafted to take account of the personal nature of the employment relationship, the capacity and resources of the employer and the employee, and special circumstances such as the provision of accommodation. The statutory procedures for a fair dismissal for operational requirements should not apply to small employers.⁶⁸ Although the dismissal for operational requirements should remain procedurally fair⁶⁹, the procedures appropriate to small employers should be contained in the Code.

Probationary employees

- The dismissal protection (other than dismissal for automatically unfair reasons⁷⁰) contained in Chapter VIII of the LRA should not apply to probationary employees. The simplest way to give effect to this is to exclude all employees with less than 6 months experience⁷¹ and to provide safeguards against abuse.⁷²
- Senior management and professional employees
- The dismissal protection (other than dismissal for automatically unfair reasons) should not apply to senior management and professional employees.⁷³

68 This amendment will require Section 189 to be amended to exclude small employers. This, in turn, will require a definition of a small employer. In Cheadle 2006, the suggestion is made that small business should be based on turnover and certified by South African Revenue Services. To include employers who are not businesses such as domestic employers, the definition should also have a numerical threshold. Note, though, that although Section 189 should not apply to small employers, they will nevertheless remain bound by Section 189, which requires a fair procedure before an employee is dismissed.

69 For the reasons set out in Cheadle 2006, the exclusion of small employers and their employees from the scope of dismissal protection may trench on the constitutional right to fair labour practices.

70 Automatically unfair reasons are listed in section 187(1) and include dismissal for participating in a protected strike, for exercising a right conferred by the LRA, on grounds of pregnancy etc.

71 This should be supplemented with permitting collective agreements to set different thresholds and allowing the Minister to extend the qualifying period in circumstances where longer periods of probation are operationally required.

72 In order to prevent employers continually hiring the same employees on fixed term contracts short of 6 months each time, the statute should define the period of employment as including all previous employment with that employer.

73 Rather than seeking to define senior management and professional employees, employees above a monetary threshold determined by the Minister from time to time should be excluded from dismissal protection. What is contemplated is the kind of provision found in section 6(3) of the BCEA.

Code of Good Practice: Dismissal

The Codes of Good Practice⁷⁴ on dismissal need to be updated and merged. The update must be based on the emerging jurisprudence from the CCMA and the Courts and any legislative amendments that may flow from the current review of labour market regulation.⁷⁵ The update should also spell out more clearly precisely what is required for pre-dismissal procedures. The Code should be directed primarily at employers, workers and their representatives. The CCMA should develop more detailed guidelines based on the Code to guide its commissioners and bargaining council conciliators and arbitrators.

- In order to ensure that the Codes of Good Practice are properly considered and, when necessary applied, the grounds for reviewing a CCMA or Bargaining Council award on the fairness of a dismissal should include the failure to refer to, consider or apply, when necessary, an applicable Code of Good Practice.⁷⁶

Structure of the Courts

In order to meet the requirements for the expeditious resolution of labour disputes, the specialist nature of labour law and the constitutional structure of courts⁷⁷, it is necessary that the Labour Appeal Court be disestablished and that appeals go to the Supreme Court of Appeal. There are various ways to retain specialisation – one is the current proposal in the Superior Courts Bill⁷⁸ to establish a specialist panel headed by a Deputy Judge President within the Supreme Court of Appeal. Another is to ensure that the appointments are made with an eye to ensure that there are sufficient labour law specialists on the Supreme Court of Appeal. appropriately addresses the requirements of expedition, specialisation and constitutionality. Whatever mechanism is chosen, the current system in which the Judicial Service Commission consults with representatives of workers and employers before appointing labour judges should be retained.

Institutional Reforms within the CCMA

- The CCMA should develop more detailed guidelines based on the Code to guide its commissioners and bargaining council conciliators and arbitrators. The guidelines should address the factors that should be taken into account in determining procedural fairness, the approach to compensation for procedural fairness (i.e. that compensation should only be granted if there is a flagrant breach of the Code) and the approach to interfering with the imposition of sanction.

74 Code of Good Practice: Dismissal and the Code of Good Practice: Dismissal for Operational Requirements

75 So for example, if the LRA is amended to introduce a qualifying period for application of unfair dismissal protection, that would require an amendment of the Code to remove the current provisions relating to probation.

76 This would require an amendment to section 145 of the LRA.

77 See Fry's Metals v NUMSA...?

78 Bill...

- The CCMA should include the use of the Code and the Guidelines as a measure of performance of Commissioners and make it a disciplinary offence for an arbitrator to fail to consider the Code or the CCMA Guidelines, to state in the award that they have been considered, to apply them or, if they are departed from, to state the reasons for doing so.
- The CCMA should train Commissioners on the Code and its Guidelines and to offer training on the Code and its Guidelines to employers, trade unions and the legal profession.

4. Conclusion

The above paper has attempted to provide two distinct, yet inter-linked, analytical exercises on the labour regulatory environment facing South Africa. At the outset, we hope the paper has established that examining regulatory issues in the labour as a binary policy alternative – flexibility versus regulation – is conceptually and empirically wrong. Indeed, the approach of merging the thinking, concerns and approaches of legal experts with that of economists underlies this core message of the paper.

The empirical evidence attempting to position South Africa's labour regulatory regime within an international context yields three key results. Firstly, that in most measures of labour regulation for both the 1990s and the 2006 data, South Africa is not an extraordinarily over-regulated (or indeed under-regulated) labour market. This holds true for both the global samples and the sample of middle-income economies. This result reinforces the view taken in this paper, that labour market policy debates in South Africa should be about nuance, rather than substance. Secondly, on the basis of the 1997-2006 inter-temporal comparison there is evidence, within the global distribution of labour regulation, of an increase in hiring and firing rigidity, but a decline in hiring and firing costs. Finally, the legislative source of any increased actual or perceived rigidity in the South African labour market would, therefore, have to be – on the basis of this evidence – located around clauses and provision for the dismissal of workers.

Indeed, the second segment of the paper focuses disproportionately on the micro-reforms required in order to reduce unnecessary costs for all parties involved in unfair dismissal disputes. The evidence presented suggests that a package of legislative reforms could possibly be introduced in relation to issues such as pre-dismissal and con/arb procedures; codes of good practice including amending and in some cases simplifying these relevant codes; employers and employees rights during the probation period and so on. The second key set of recommendations revolve around improving the efficiency and effectiveness of the relevant labour market institutions. These include the CCMA, the Labour Courts and the Bargaining Councils and proposals range from training of commissioners to subsidising under-funded bargaining councils.

Given the centrality of the unemployment rate (together possibly with the skills shortage issue) to South Africa's long-term welfare challenge, attention within the policy environment has often turned to reforming the labour market. Having gone through one round of amendments, it appears that the economy may be heading for second round. We have tried here to present evidence with this pending process in mind – with the explicit aim of achieving some positive success in the labour market reform packages that may emanate from these debates.

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Appendices

A1: Detailed Overview of Elements of Labour Regulation Index

Variable	Description
Employment laws	
Alternative employment contracts	Measures the existence and cost of alternatives to the standard employment contract, computed as the average of (1) a dummy variable equal to one if part-time workers enjoy the mandatory benefits of full-time workers, (2) a dummy variable equal to one if terminating part-time workers is at least as costly as terminating full-time workers, (3) a dummy variable equal to one if fixed-term contracts are only allowed for fixed-term tasks, and (4) the normalized maximum duration of fixed-term contracts.
Cost of increasing hours worked	Measures the cost of increasing the number of hours worked. We start by calculating the maximum number of "normal" hours of work per year in each country (excluding overtime, vacations, holidays, etc.). Normal hours range from 1,758 in Denmark to 2,418 in Kenya. Then we assume that firms need to increase the hours worked by their employees from 1,758 to 2,418 hours during one year. A firm first increases the number of hours worked until it reaches the country's maximum normal hours of work, and then uses overtime. If existing employees are not allowed to increase the hours worked to 2,418 hours in a year, perhaps because overtime is capped, we assume that the firm doubles its workforce and each worker is paid 1,758 hours, doubling the wage bill of the firm. The cost of increasing hours worked is computed as the ratio of the final wage bill to the initial one.
Cost of firing workers	Measures the cost of firing 20 percent of the firm's workers (10 percent are fired for redundancy and 10 percent without cause). The cost of firing a worker is calculated as the sum of the notice period, severance pay, and any mandatory penalties established by law or mandatory collective agreements for a worker with three years of tenure with the firm. If dismissal is illegal, we set the cost of firing equal to the annual wage. The new wage bill incorporates the normal wage of the remaining workers and the cost of firing workers. The cost of firing workers is computed as the ratio of the new wage bill to the old one.
Dismissal procedures	Measures worker protection granted by law or mandatory collective agreements against dismissal. It is the average of the following seven dummy variables which equal one: (1) if the employer must notify a third party before dismissing more than one worker, (2) if the employer needs the approval of a third party prior to dismissing more than one worker, (3) if the employer must notify a third party before dismissing one redundant worker, (4) if the employer needs the approval of a third party to dismiss one redundant worker, (5) if the employer must provide relocation or retraining alternatives for redundant employees prior to dismissal, (6) if there are priority rules applying to dismissal or layoffs, and (7) if there are priority rules applying to reemployment.
Employment laws index	Measures the protection of labor and employment laws as the average of (1) Alternative employment contracts, (2) Cost of increasing hours worked, (3) Cost of firing workers, and (4) Dismissal procedures.
Collective relations laws	
Labor union power	Measures the statutory protection and power of unions as the average of the following seven dummy variables which equal one: (1) if employees have the right to unionize, (2) if employees have the right to collective bargaining, (3) if employees have the legal duty to bargain with unions, (4) if collective contracts are extended to third parties by law, (5) if the law allows closed shops, (6) if workers, or unions, or both have a right to appoint members to the Boards of Directors, and (7) if workers' councils are mandated by law.
Collective disputes	Measures the protection of workers during collective disputes as the average of the following eight dummy variables which equal one: (1) if employer lockouts are illegal, (2) if workers have the right to industrial action, (3) if wildcat, political, and sympathy/solidarity/secondary strikes are legal, (4) if there is no mandatory waiting period or notification requirement before strikes can occur, (5) if striking is legal even if there is a collective agreement in force, (6) if laws do not mandate conciliation procedures before a strike, (7) if third-party arbitration during a labor dispute is mandated

	by law, and (8) if it is illegal to fire or replace striking workers.
Collective relations laws index	Measures the protection of collective relations laws as the average of (1) Labor union power and (2) Collective disputes.
Social security laws	
Old-age, disability, and death benefits	Measures the level of old-age, disability, and death benefits as the average of the following four normalized variables: (1) the difference between retirement age and life expectancy at birth, (2) the number of months of contributions or employment required for normal retirement by law, (3) the percentage of the worker's monthly salary deducted by law to cover old-age, disability, and death benefits, and (4) the percentage of the net pre-retirement salary covered by the net old-age cash-benefit pension.
Sickness and health benefits	Measures the level of sickness and health benefit as the average of the following four normalized variables: (1) the number of months of contributions or employment required to qualify for sickness benefits by law, (2) the percentage of the worker's monthly salary deducted by law to cover sickness and health benefits, (3) the waiting period for sickness benefits, and (4) the percentage of the net salary covered by the net sickness cash benefit for a two-month sickness spell.
Unemployment benefits	Measures the level of unemployment benefits as the average of the following four normalized variables: (1) the number of months of contributions or employment required to qualify for unemployment benefits by law, (2) the percentage of the worker's monthly salary deducted by law to cover unemployment benefits, (3) the waiting period for unemployment benefits, and (4) the percentage of the net salary covered by the net unemployment benefits in case of a one-year unemployment spell.
Social security laws index	Measures social security benefits as the average of (1) Old-age, disability, and death benefits, (2) Sickness and health benefits, and (3) Unemployment benefits.

Source: Botero, J.C., S. Djankov, R. La Porta, F. Lopez-de-Silanes and A. Shleifer, (2004) and available online at <http://www.andrei-shleifer.com/data.html>

A2: Cost of Doing Business: Definition and Derivation of Indices⁷⁹

Doing Business measures the regulation of employment, specifically as it affects the hiring and firing of workers and the rigidity of working hours. The data on employing workers are based on a detailed survey of employment regulations that is completed by local law firms. The employment laws of most countries are available online in the NATLEX database, published by the International Labour Organization. Laws and regulations as well as secondary sources are reviewed to ensure accuracy. Conflicting answers are further checked against 2 additional sources, including a local legal treatise on employment regulation.

To make the data comparable across countries, several assumptions about the worker and the business are used.

⁷⁹

This overview is taken verbatim from the Cost of Doing Business website, <http://www.doingbusiness.org/MethodologySurveys/EmployingWorkers.aspx>

Assumptions about the Worker

The worker:

- Is a non-executive, full-time male employee who has worked in the same company for 20 years.
- Earns a salary plus benefits equal to the country's average wage during the entire period of his employment.
- Is a lawful citizen with a wife and 2 children. The family resides in the country's most populous city.
- Is not a member of a labour union, unless membership is mandatory.

Assumptions about the Business

The business:

- Is a limited liability company.
- Operates in the country's most populous city.
- Is 100 per cent domestically owned.
- Operates in the manufacturing sector.
- Has 201 employees.
- Abides by every law and regulation but does not grant workers more benefits than what is legally mandated.
- Is subject to collective bargaining agreements in countries where such bargaining covers more than half the manufacturing sector.

Rigidity of Employment Index

The rigidity of employment index is the average of three sub-indices: a difficulty of hiring index, a rigidity of hours index and a difficulty of firing index. All the sub-indices have several components. And all take values between 0 and 100, with higher values indicating more rigid regulation.

The difficulty of hiring index measures (i) whether term contracts can be used only for temporary tasks; (ii) the maximum cumulative duration of term contracts; and (iii) the ratio of

the minimum wage for a trainee or first-time employee to the average value added per worker. A country is assigned a score of 1 if term contracts can be used only for temporary tasks and a score of 0 if they can be used for any task. A score of 1 is assigned if the maximum cumulative duration of term contracts is less than 3 years; 0.5 if it is between 3 and 5 years; and 0 if term contracts can last 5 years or more. Finally, a score of 1 is assigned if the ratio of the minimum wage to the average value added per worker is higher than 0.75; 0.67 for a ratio greater than 0.50 and less than or equal to 0.75; 0.33 for a ratio greater than 0.25 and less than or equal to 0.50; and 0 for a ratio less than or equal to 0.25. In the Central African Republic, for example, term contracts are allowed only for temporary tasks (a score of 1), and they can be used for a maximum of 2 years (a score of 1). The ratio of the mandated minimum wage to the value added per worker is 0.66 (a score of 0.67). Averaging the three sub-indices and scaling the index to 100 gives the Central African Republic a score of 89.

The rigidity of hours index has 5 components: (i) whether night work is unrestricted; (ii) whether weekend work is unrestricted; (iii) whether the workweek can consist of 5.5 days; (iv) whether the workweek can extend to 50 hours or more (including overtime) for 2 months a year; and (v) whether paid annual vacation is 21 working days or fewer. For each of these questions, if the answer is no, the country is assigned a score of 1; otherwise a score of 0 is assigned. For example, Montenegro imposes restrictions on night work (a score of 1) and weekend work (a score of 1), allows 5.5-day workweeks (a score of 0), permits 50-hour workweeks for 2 months (a score of 0) and requires paid vacation of 20 working days (a score of 0). Averaging the scores and scaling the result to 100 gives a final index of 40 for Montenegro.

The difficulty of firing index has 8 components: (i) whether redundancy is disallowed as a basis for terminating workers; (ii) whether the employer needs to notify a third party (such as a government agency) to terminate 1 redundant worker; (iii) whether the employer needs to notify a third party to terminate a group of more than 20 redundant workers; (iv) whether the employer needs approval from a third party to terminate 1 redundant worker; (v) whether the employer needs approval from a third party to terminate a group of more than 20 redundant workers; (vi) whether the law requires the employer to consider reassignment or retraining options before redundancy termination; (vii) whether priority rules apply for redundancies; and (viii) whether priority rules apply for reemployment. For the first question an answer of yes for workers of any income level gives a score of 10 and means that the rest of the questions do not apply. An answer of yes to question (iv) gives a score of 2. For every other question, if the answer is yes, a score of 1 is assigned; otherwise a score of 0 is given. Questions (i) and (iv), as the most restrictive regulations, have greater weight in the construction of the index.

In Tunisia, for example, redundancy is allowed as grounds for termination (a score of 0). An employer has to both notify a third party (a score of 1) and obtain its approval (a score of 2) to terminate a single redundant worker, and has to both notify a third party (a score of 1) and obtain its approval (a score of 1) to terminate a group of redundant workers. The law mandates consideration of retraining or alternative placement before termination (a score of 1). There are priority rules for termination (a score of 1) and reemployment (a score of 1). Adding up the scores and scaling to 100 gives a final index of 80 for Tunisia.

Nonwage Labour Cost

The nonwage labour cost indicator measures all social security payments (including retirement fund; sickness, maternity and health insurance; workplace injury; family allowance; and other obligatory contributions) and payroll taxes associated with hiring an employee in fiscal year 2005. The cost is expressed as a percentage of the worker's salary. In Bolivia, for example, the taxes paid by the employer amount to 13.7 per cent of the worker's wages and include 10 per cent for sickness, maternity and temporary disability benefits; 1.7 per cent for permanent disability and survivor benefits; and 2 per cent for housing.

Firing Cost

The firing cost indicator measures the cost of advance notice requirements, severance payments and penalties due when terminating a redundant worker, expressed in weekly wages. One month is recorded as 4 and 1/3 weeks. In Mozambique, for example, an employer is required to give 90 days' notice before a redundancy termination, and the severance pay for workers with 20 years of service equals 30 months of wages. No penalty is levied. Altogether, the employer pays the equivalent of 143 weeks of salary to dismiss the worker.

This methodology was developed in Botero and others (2004) and is adopted here with minor changes.